

# Quality Policy

At Save Again.com, we are committed to delivering goods and services that meet our customers' needs, including agreed-upon pricing and specifications.

We strive to:

- Understand and fulfill customer requirements
- Comply with all relevant regulations
- Enhance the effectiveness of our processes

Our objective is to achieve customer satisfaction by fostering:

- A culture of excellence,
- Transparency,
- Accountability, and
- Innovation.

Quality is the responsibility of all management and staff which is being continuously improved through our Quality Management System. We are committed to attaining the highest levels of customer satisfaction and aim to meet or exceed the standards set by ISO 9001 and expectation of our customers and other stakeholders. We also encourage our suppliers, vendors, and subcontractors to join us in this commitment.

*Arif Muhammad*  
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President/CEO