

Save Again.Com dba ITKickStart

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SEWP OVERVIEW

The NASA SEWP VI (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

About Save Again.Com dba ITKickStart

SaveAgain.Com dba ITKickStart, established in 2004 and based in Santa Clarita, California, is an IT solutions provider and Value-Added Reseller (VAR) serving federal and commercial customers. As a NASA SEWP VI Category A Contract Holder, the company supplies IT, ICT, and Audio-Visual (AV) products and delivers reliable, cost-effective technology solutions focused on customer needs, efficiency, and excellence.

Contractor Details		
Company Name	Save Again.Com dba ITKickStart	SEWP Helpline help@sewp.nasa.gov (301) 286-1478 SEWP PMO Hours: Monday-Friday 7:30AM - 6:00PM (ET) www.sewp.nasa.gov
Category	A - ITC/AV Solutions	
Contract	80TECH26D1224	
Period of Performance	November 2026 - 2036	
Program Manager	Arif Muhammad	
Phone	661-579-3248	
Email	arif@itkickstart.com	
Deputy Program Manager	Bashir Mahar	
Phone	661-579-1350	
Email	bashir.mahar@itkickstart.com	

1. WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC / AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP Contracts were awarded by scope category, the three categories are:

- **Category A - ITC/AV Solutions**
- **Category B - Enterprise-Wide ITC/AV Service Solutions**
- **Category C - Mission-Based ITC/AV Service Solutions**

2. ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

3. Program support information

Obtaining a Quote

To obtain a quote for hardware, software, or services contact the SEWP Sales Team and provide the Agency Name, Contact Information, Product or Service Requirements, Quantities, Delivery Location, Required Delivery Date, and Any Special Instructions.

Name	Bryan Ahmed
Title	SEWP Sales Manager
Phone	661-579-3058
Email	bryan.ahmed@itkickstart.com

Installation, Warranty, and Technical Support

Installation services, Basic Warranty, Extended Warranty, Technical Support, Software Support, and post-delivery assistance may be purchased or provided as applicable to the products and services ordered. Applicable services, coverage, pricing, and terms will be identified in the quotation and delivery order. For assistance with these services, contact the designated support staff listed below.

Name	Bryan Ahmed
Title	SEWP Sales Manager
Phone	661-579-3058
Email	bryan.ahmed@itkickstart.com

Problematic Order Support

For a problematic order, contact the Program Manager and provide the applicable delivery order number and details of the issue.

Title	Program Manager	Deputy Program Manager
Name	Arif Muhammad	Bashir Mahar
Phone	661-579-3248	661-579-1350
Email	arif@itkickstart.com	bashir.mahar@itkickstart.com

Ordering Guide Version

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